

Sanish Babu

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SKILL SUMMARY

Skills: User research, Wireframes, Prototyping, UI design, UX design, Usability testing
Ideation tool, Design thinking, HTML, CSS.

Application: Figma, Adobe illustrator, Adobe photoshop.

Frameworks: Bootstrap.

WORK EXPERIENCE

HCL (Analyst) - July 2022-Nov 2022

- Taking care of P1/P2 (Priority tickets),p3 and p4 tickets.
- Provided multiple Knowledge Base Article related to Network and Laptop performance.
- Using Service now as a platform to provide support to the end users through Email, chat and call.
- Assisting other team members with their cases and documents so they may stay updated with the process while working on APAC, EMEA, and NASA time zones.

Savantis (Analyst) - Oct 2021-July 2022

- Taking care of P1/P2 (Priority tickets),p3 and p4 tickets.
- Provided multiple Knowledge Base Article related to Network and Laptop performance.
- Using Service now as a platform to provide support to the end users through Email, chat and call.

PROJECTS

Food Waste Management App UI

- Designed using the 5-step Design Thinking process to address sustainable food practices.

Carbon Footprint Website UI

- Developed with the Double Diamond design process, focusing on raising environmental awareness.

Landing Pages

- Designed responsive and user-friendly landing pages for a travel website and the Smart India Hackathon.

Conference Desk Nameplate

- Designed a professional desk nameplate for ICPOD (International Conference on Product-Oriented Design).

Event Posters

- Created visually engaging posters for academic exams and music concerts.

Digital Art

- Produced creative illustrations and artworks using Adobe Illustrator.

EDUCATION

Post Graduation

- Pursuing Masters in Design, Lovely Professional University, Punjab

Graduation

- Bachelors in Information Technology, Gyan Ganga Institute of Technology and Science, Madhya Pradesh

CERTIFICATIONS

- Cisco Networking Academy® Cybersecurity Essentials (Aug 2017)
- HP LIFE e-Learning course on “Effective leadership (September 2017)
- CompTIA security+ (March-2021 to march 2024)
- NCC 'A' Certificate

WORKSHOP

- Unlock Typography – A Complete Course On Font Selection

PUBLICATION

- The Food Waste Management UI idea was published at the International Conference on Product Design.